



Pay your employees seamlessly through ACH direct deposit.



Set up one-time or recurring payments to your vendors.

REMOTE DEPOSIT

Don't waste time bringing deposits to the bank. Digitally send checks securely to the bank via check scanner.



Monitor your outgoing checks and ACH files with our positive pay system.



Easily change limits and make payments with our team. No more waiting on hold.



Customize automatic transfers between internal accounts and lines of credit.



Pay your vendors using Bill Pay, an easyto-use, one-click program through internet banking.



Easily accept credit card payments with a portable machine or create a link on your website for your clients to enter their credit card or banking information.

<u>F&M BANK</u> Cash Management

Digital Banking Solutions Tailored for your Business

Setup & Support

Through guided onboarding, our local team will walk you through the set up process. We stand readily available to assist you in-person or over the phone as you become more comfortable with our products and services.

Quick Follow Up

The Cash Management team works together to respond to your inquiries quickly and efficiently. Our customer support team is live and local, ready to assist you so you can focus on your business.

One Team

F&M Bank prides itself on consistent processes, serving our clients as ONE TEAM. No matter who answers your call, rest assured that you will be taken care of.

Get in Touch



Cash Management 319-730-5965 • cashmanagement@fmbank.biz



101 E Main St, Manchester, IA 52057 220 W Main St, Anamosa, IA 52205 4000 1st Ave NE, Cedar Rapids, IA 52402 200 1st St SW, Cedar Rapids, IA 52404 111 E 1st St, Monticello, IA 52310 7641 Lake Dr, Lino Lakes, MN 55014 845 E County Rd E, Vadnais Heights, MN 55127

Holiday Hours

Christmas Eve Sunday, December 24 - Closed *Christmas Day* Monday, December 25 - Closed

New Year's Eve Sunday, December 31 - Closed Regular Hours on Fri., 12/29 & Sat., 12/30 2023 Close of Business: 4PM on 12/29

New Year's Day Monday, January 1 - Closed



Minnesota WINTER 2023

F&M Cash Management

Customized for your Business PAGE 5

MERRY Christmas

& HAPPY NEW YEAR

VHEDC Keith Warner Standard of Excellence Award

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Women in Leadership

A recap of our successfu event in October PAGE 4







To Our Valued Clients

F&M Bank exists today for three very important reasons. First, to allow our clients to live out their personal and professional dreams. We exist to serve you, our valued clients. Second, to encourage our team members to live out their best version of themselves. Third, to make a greater impact in our communities collectively versus individually. As F&M Bank continues to build upon "One Team, One Culture with One Vision", we want to continue to keep our "Why" at the forefront.

I'm so glad this year you were treated to two guest authors for our President's Letter. Our CFO, Tirzah Wedewer, and our Director of Culture, Lisa McQuillen, did a fantastic job of sharing their views as to where F&M currently is and where we are headed. Tirzah was able to share some of the details of our balance sheet, talked about our prudent and profitable growth, as well as touching on one of our most impactful programs we call F&M Cares. Lisa shared with you more about our Why, our Culture

Statement and touched briefly on Project Vision, our innovation project that is currently in motion at F&M.

With our mission statement being "Exceeding Expectations", we asked our clients and team members what needed to change and why, to continue to exceed their expectations. The resounding response was technology. So thus, the birth of Project Vision. With the help of some industry partners, we have developed a road map that will help us increase our innovation and better your experience at F&M Bank. On November 13th, you will immediately notice some positive changes. Earlier posting of ACH and check activity, later cut-off times to make transfers, and a more streamlined customer service experience. There will be other products and services available after November 13th that we will be sure to inform you of, as we roll them out. The next exciting change we will be working towards is a second guarter 2024 roll out of a new internet banking solution. We believe both changes will certainly benefit your client experience. What remains the same is you can always rely on your F&M Team for trusted financial advice for your business and/or personal goals.

With the Wall Street Journal Prime Rate recently hitting 8.5%, the highest mark since February 2001, we are all adjusting to the current inflation and increased interest rates. Historically, these rates are still relatively average when you consider the highest WSJ Prime Rate in history was in December of 1980 at 21.50%. The Federal Reserve has signaled they may be close to the end of their rate increases, but as we know, until they achieve their "ultimate goal" (2.0% inflation), they are keeping their options open. We might have to adjust to higher rates for longer, as future interest rate decreases are unlikely to occur in 2024. These are the times you need to lean into your relationship with F&M and our trusted financial advisors. We are here to offer advice and provide solutions for both your deposit and lending needs.

Once again, in October, our team took advantage of Columbus Day to gather in Mason City for a day filled with team building, training, and celebrations. The impact of all being together in one room for a full day is immeasurable. The opportunity to deepen personal relationships, as well as getting to know new team members, strengthens our team and continues to build "One Team, One Culture with One Vision".

A new tradition we have started at F&M is called "Thankful Thursdays". Each Thursday we ask our team to thank a client, friend, co-worker, or someone who has had an impact on their life. The response from this initiative has been resoundingly positive. As we approach the Holiday Season, I would challenge each of you to do the same. A positive message from you can really make someone else's day. On behalf of the F&M Team & Board of Directors, we wish you a very Merry Christmas and a prosperous New Year.

With Gratitude,

Nathaniel W. Dunn • President & CEO ndunn@fmbank.biz

BUSINESSES OF THE MONTH



October

Stonehouse Catering

Artistry Aesthetics





FRAUD SEMINARS | F&M held two seminars recently about consumer and business fraud. If you're interested in learning more about fraud prevention, contact your local F&M Bank branch.





IN THE COMMUNITY



SCHOOL SUPPLY DRIVE F&M team members collected school supplies to help students within the Twin Cities School Districts.

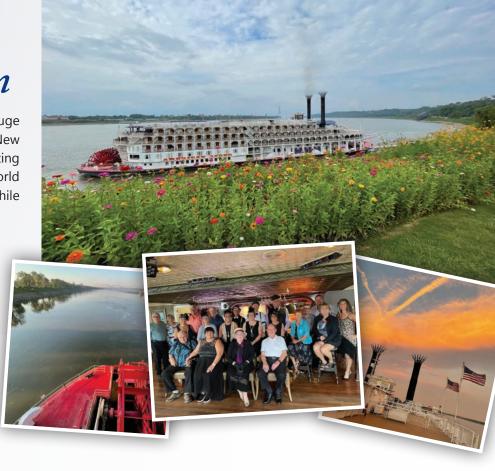
REGENCY CLUB EVENTS

American Queen

The American Queen Regency trip was a huge success! The Regency Club travellers began in New Orleans, where they spent a wonderful day visiting The French Quarter, the Garden District, The World War II Museum, and Mardi Gras World, all while listening to some jazz and blues.

Once on board, the travelers spent the next few days floating along the Mississippi River, stopping at some wonderful locations. They were able to visit towns along the Delta region, view some beautiful plantation homes, and delve into the history of the region.

The group ended the trip in Memphis, where they visited Sun Studios and Graceland.



BLOOD DRIVE | F&M team members volunteered and donated blood at the Christ the Servant Lutheran Church blood drive in August.

SCHOOL BUS

Visit **redcrossblood.org** to find a blood drive near you!





F&M BANKWIDE **MEETING** | Each Columbus Day, all seven F&M Bank branches in Iowa and Minnesota gather to learn, grow, and bond. This year we focused on future innovation, team building, and technology upgrades for the team and clients in 2024.



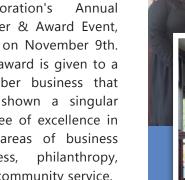
Keith Warner Standard of Excellence Award

F&M Bank was honored to receive the 2023 Keith Warner Standard of Excellence Award at the Vadnais Heights Economic Development



Watch Video

Corporation's Annual Dinner & Award Event, held on November 9th. The award is given to a member business that has shown a singular degree of excellence in the areas of business success, philanthropy, and community service.





< Jasmine Brett Stringer Founder of "Carpe Diem with Jasmine"

Women IN LEADERSHIP Vadnais Heights Economic

On October 5th, F&M, in partnership with the Development Corporation

(VHEDC), hosted a Women in Leadership event at the North Oaks Golf Club. Professional women gathered and enjoyed a presentation by Jasmine Brett Stringer, a keynote speaker, award-winner author, and founder of the lifestyle brand and podcast "Carpe Diem with Jasmine". She spoke on identifying goals and achieving and identifying your personal definition of success.

Thank you to everyone who was able to join! We had a great experience, and look forward to another successful event in the future.



